



2008 Louisville Metro Winter Assistance Programs

Emergency Financial Assistance

The Louisville Metro Human Services' Family Assessment Program offers Emergency Referral and Information Services (ERIS). This is an after hours emergency response on-call service that addresses emergency shelter, food and transportation needs. For more information, please call (502) 574-5050.

Emergency Repair Program

The Louisville Metro Housing & Community Development Emergency Repair Program is designed to provide low to moderate income residents of the Metro Louisville area with assistance for emergency repairs.

To be eligible for the Emergency Repair Program:

- The applicant must be owner-occupant of the property
- Household must be within the income guidelines
- Property can only receive assistance every three years
- Property must be within the Louisville/Jefferson County area

An inspection by Louisville Metro Housing & Community Development will determine if the repair is considered an emergency. If the homeowner meets the minimum program criteria, an Emergency Repair application will be mailed. For more information call (502) 574-3107.

Heater Program

The Louisville Metro Community Action Partnership's Heating Program provides heaters to eligible persons who have lost heat in their home due to furnace malfunctions. Interested applicants can call the numbers listed below and schedule an appointment at one of the following locations:

CAP Central District: **574-1157**, 810 Barret Avenue (Urban Government Center)

CAP East District: **574-1270**, 4810 Exeter Ave (Newburg Community Center)

CAP South District: **574-1272**, 7219 Dixie Highway (Southwest Government Center)

Applicants will also need to bring the following information for eligibility determination:

- Most recent heating bills or verification from the landlord verifying that the heating expenses are included in the rent;
- Social Security Number or Permanent Resident Card Number for everyone living in the household;
- Proof of household income for the preceding month or proof of \$0 Income (Food Stamp Award letter, Termination letter, etc.);
- Proof of Furnace Malfunction (Landlord letter, Estimate for Repair, etc.); and
- Picture ID.

Low-Income Home Energy Assistance Program (LIHEAP)

The Louisville Metro Community Action's LIHEAP Subsidy Program provides utility assistance to low-income residents. The benefit amount that a household receives is based on its level of poverty and the type of fuel used for heating. This component operates from November 3, 2008 through December 12, 2008.

The Louisville Metro Community Action's LIHEAP Crisis Program provides utility assistance to low-income residents with past due or disconnection notices from their utility service provider, or are currently without utility services. This program operates from January 5, through March 31, 2009 or until funds are exhausted. Applications are processed at the following locations:

CAP Central District: **574-1157**, 810 Barret Avenue (Urban Government Center)

CAP East District: **574-1270**, 4810 Exeter Ave (Newburg Community Center)

CAP South District: **574-1272**, 7219 Dixie Highway (Southwest Government Center)

Applicants will also need to bring the following information for eligibility determination:

- Most recent heating bills or verification from the landlord verifying that the heating expenses are included in the rent;
- Social Security Number or Permanent Resident Card Number for everyone living in the household;
- Proof of household income for the preceding month or proof of \$0 Income (Food Stamp Award letter, Termination letter, etc.); and
- Picture ID.

Weatherization Assistance Program

The Louisville Metro Housing & Community Development's Weatherization Assistance Program assists low-income residents in making energy-related repairs to their homes. Repairs which are made will make homes more energy-efficient, and thereby reduce natural gas costs.

To be eligible, resident must:

- Reside in Metro Louisville area
- Be a homeowner who has resided in the home for at least one (1) year
- Be income-eligible

Weatherization service/repairs may include:

- Repair/replacement of furnace and/or water heater
- Inspection for carbon monoxide and gas leaks
- Installation of smoke detector(s)
- Installation of carbon monoxide detector(s)
- Ductwork repair and/or replacement
- Wrapping of ductwork and water lines in unheated area
- Repair/replacement of venting
- Installation of insulation to the attic, walls and floor
- Air sealing work (i.e., caulking, weatherstrip, repair windows and doors, drywall repair, floor repair, etc.)

For more information call (502) 574-3107.

White Flag Sites

The emergency homeless shelters that participate in Operation White Flag are:

- Society of St. Vincent dePaul (men only)
- The Healing Place for Men
- The Healing Place for Women
- The Salvation Army
- Volunteers of America (men only)
- Wayside Christian Mission
- Interlink

These shelters operate for the homeless and may offer shelter above their capacity during white flag.